

## **Secured Email – Additional Information**

With security issues at the forefront, Community Resource Bank has implemented ZixCorp Secure email solutions to protect our email communications, ensuring all personally identifiable financial information remains confidential.

To protect consumer data and comply with improved best practice standards, all email communication you receive from us containing personally identifiable financial information will take advantage of ZixCorp encryption services.

### **Retrieving secure email**

**1. To retrieve your secure email from Community Resource Bank Email Message Center click the link provided in the email notification. Messages in your mailbox are deleted 14 days after they are received.**

**You have a Community Resource Bank Secure Email message from [john.d@community-resourcebank.com](mailto:john.d@community-resourcebank.com) .**

**To view the secure message, [click here](#).**

**Do not reply to this notification message. This notification was auto-generated by the sender's security system. To reply to the sender, please go to your secure message by clicking on the link above.**

**The secure message expires on May 1, 2013 @ 3:52 PM**

**Community Resource Bank is concerned about the security of your personal confidential data. For more information about this service, please click on the following link. <https://web1.zixmail.net/s/login?b=community-resourcebank> or contact Community Resource Bank Customer Service at 800-250-8420.**

**2. If this is your first time accessing the Community Resource Bank Secure Email Message Center, then you will be taken to an Account Registration screen. Enter your email address and password, then click "Register." You will use this password each time you log in.**



## Welcome to the Community Resource Bank Message Center

Email Address:	<input type="text"/>	<b>Sign In</b>
Password:	<input type="password"/>	
<input type="checkbox"/> Remember Me		

  

<b>Forgot your password?</b> <b>Reset</b>	<b>New to secure email?</b> <b>Register</b>	<b>Need more assistance?</b> <b>Help</b>
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For Customer Support, send an email message to [itsupport@community-resourcebank.com](mailto:itsupport@community-resourcebank.com).

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Secured by **ZIX**CORP

**If you have already registered with Community Resource Bank Secure Email Message Center, then you will be taken to a Sign in screen. Enter your email address and password, then click “sign in.” If you have forgotten your password, click on the “Reset” button under “Forgot your password?”, and you will be asked to enter a new password which will be confirmed by a Verification Email message sent directly to your email account.**



### Reset Password

Enter the email address you registered with and a new password to receive a reset verification email.

Email Address:	<input type="text"/>
New Password:	<input type="password"/>
Re-enter New Password:	<input type="password"/>
	<input type="button" value="Cancel"/> <input type="button" value="Reset"/>

#### Password Rules

Passwords must be at least 6 characters in length, and meet 2 of the following conditions:

- Contain both alphabetic and numeric characters
- Contain both uppercase and lowercase characters
- Contain at least one special character, such as: ~!@#\$%^&

Passwords cannot match email address.

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**3. The message is viewed securely in your browser.**